

Covid-19 Policy for Hoff Family Arts & Culture Center Guests

Masks Not Required for Fully Vaccinated Guests

In accordance with CDC guidelines, masks are not required for guests who are fully vaccinated.

If you are not fully vaccinated, we ask that you continue to wear a mask throughout the building unless actively enjoying food or drinks. If you cannot wear a face covering due to a medical condition, please contact the box office for alternative accommodation.



Reduced Theater and Event Capacities

Theater and program capacities are reduced to meet or exceed CDC physically distancing guidelines.

In the theater our ticketing technology assists with selecting physically distanced seating. Regardless, please make sure to leave adequate distance between yourself and other guests.

Reservations are no longer needed for admission to the Gallery or Artist Studio hours. Upon arrival all visitors are asked to check in at the box office.

Physical Distancing Standards

Please remember to maintain physical distance throughout your visit. Follow the directional signs and the reminders posted throughout the building for guidance.

Disinfecting Wipes & Hand Sanitizer Available

Take advantage of the sanitizer and disinfecting wipe stations throughout the building.

Reduce Touch Points

Credit or debit cards are strongly preferred, but cash is accepted.

Self-Check Your Health

If you have symptoms such as fever or cough, or have come in contact with someone with symptoms, please take care and come back to see us when you are well.

If you experience symptoms of COVID-19 during your visit, we ask that you notify PACE immediately and make arrangements to leave. Refunds will be provided for guests who need to leave due to signs and symptoms of COVID-19.

Reasonable contact tracing will be conducted for close contacts (within 6 feet of an infected person for a total of 15 minutes or more) for laboratory-confirmed COVID-19 employees or guests.

Enhanced Air Filtration

Our HVAC filtration systems have been upgraded beyond the industry standard to MERV 13 filters. MERV 13 filters capture the tiniest of droplets, which could contain the COVID-19 virus.

In addition, HEPA air purifiers have been placed in areas with higher occupancy.

Routine Cleaning & Disinfecting

Common areas and high touch points are routinely cleaned and sanitized.

PACE will follow all government regulations and be guided by the best practices of the Pottawattamie County Health Department and the Centers for Disease Control and Prevention.